



My DataSIM

Download the **My DataSIM** app





1 Insert your SIM card Transatel DataSIM



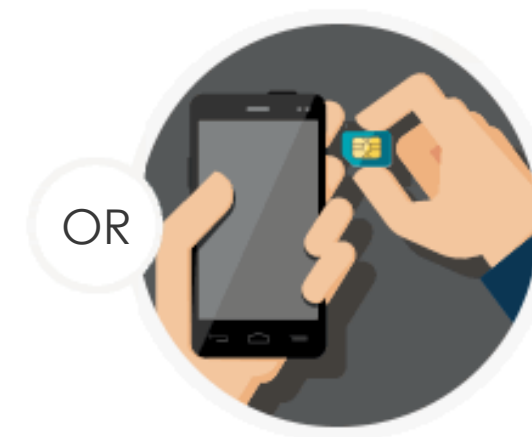
In your
HOTSPOT



In your
TABLET



In your
LAPTOP



In your
SMARTPHONE



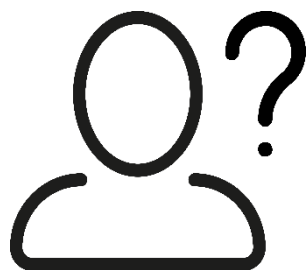
2 Set your connection



Turn
on 3G/LTE



Disable
the Wi-Fi



This is your first connect?

Do not hesitate to refer to the following video tutorial:

www.transatel-datasim.com/video-tutorials



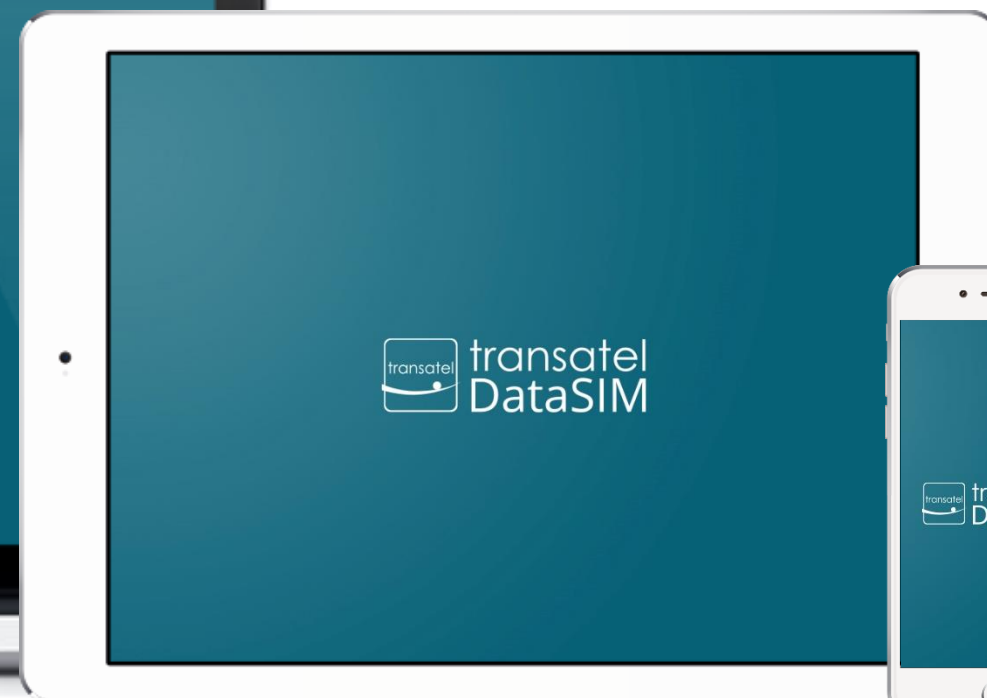
3 Launch My DataSIM



- Open the application:
My DataSIM

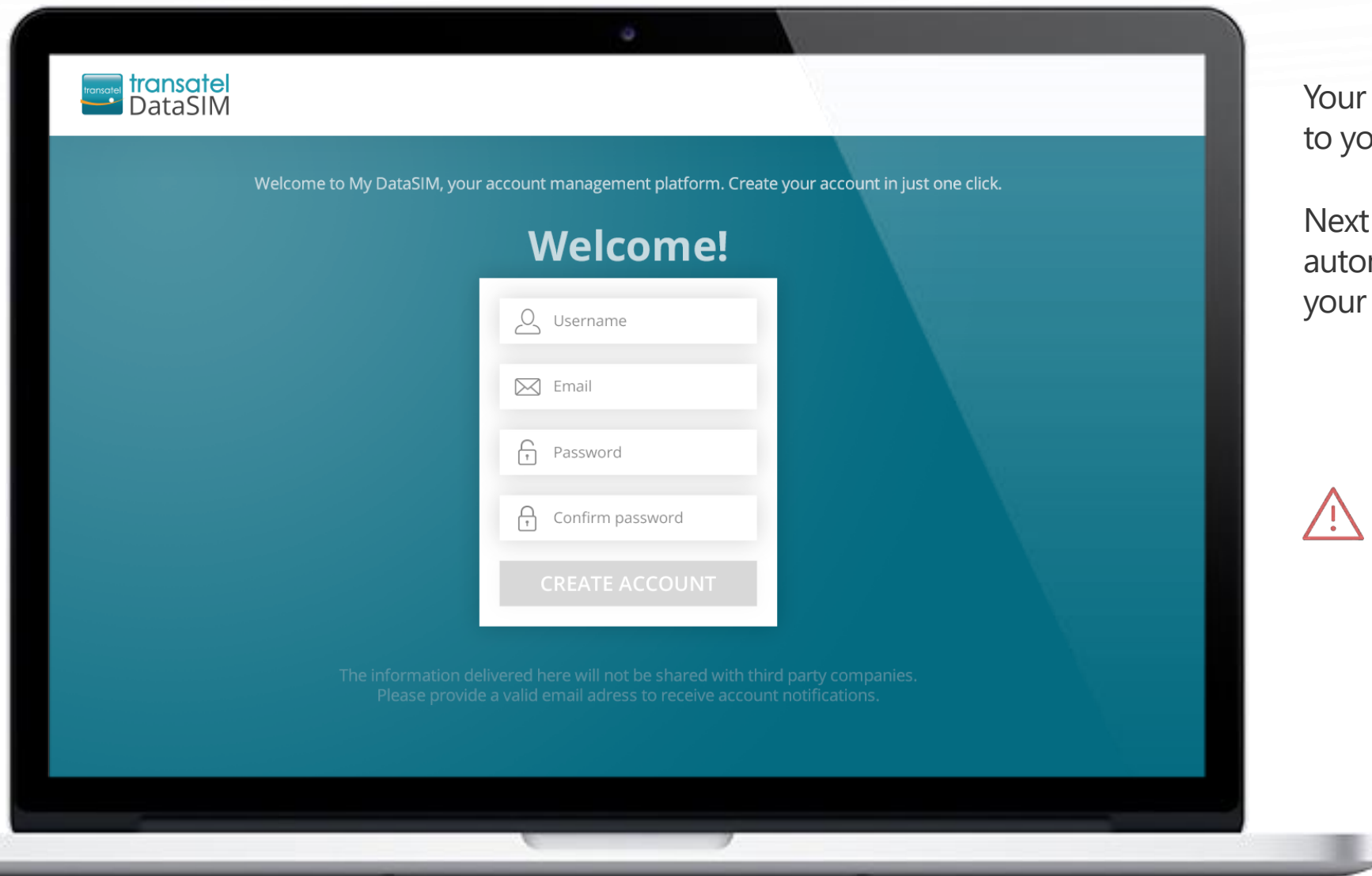
or

- Go to the following link:
<https://tds-selfcare.com>





4 Create your account



Your details will allow you to connect to your account from any device, anywhere.

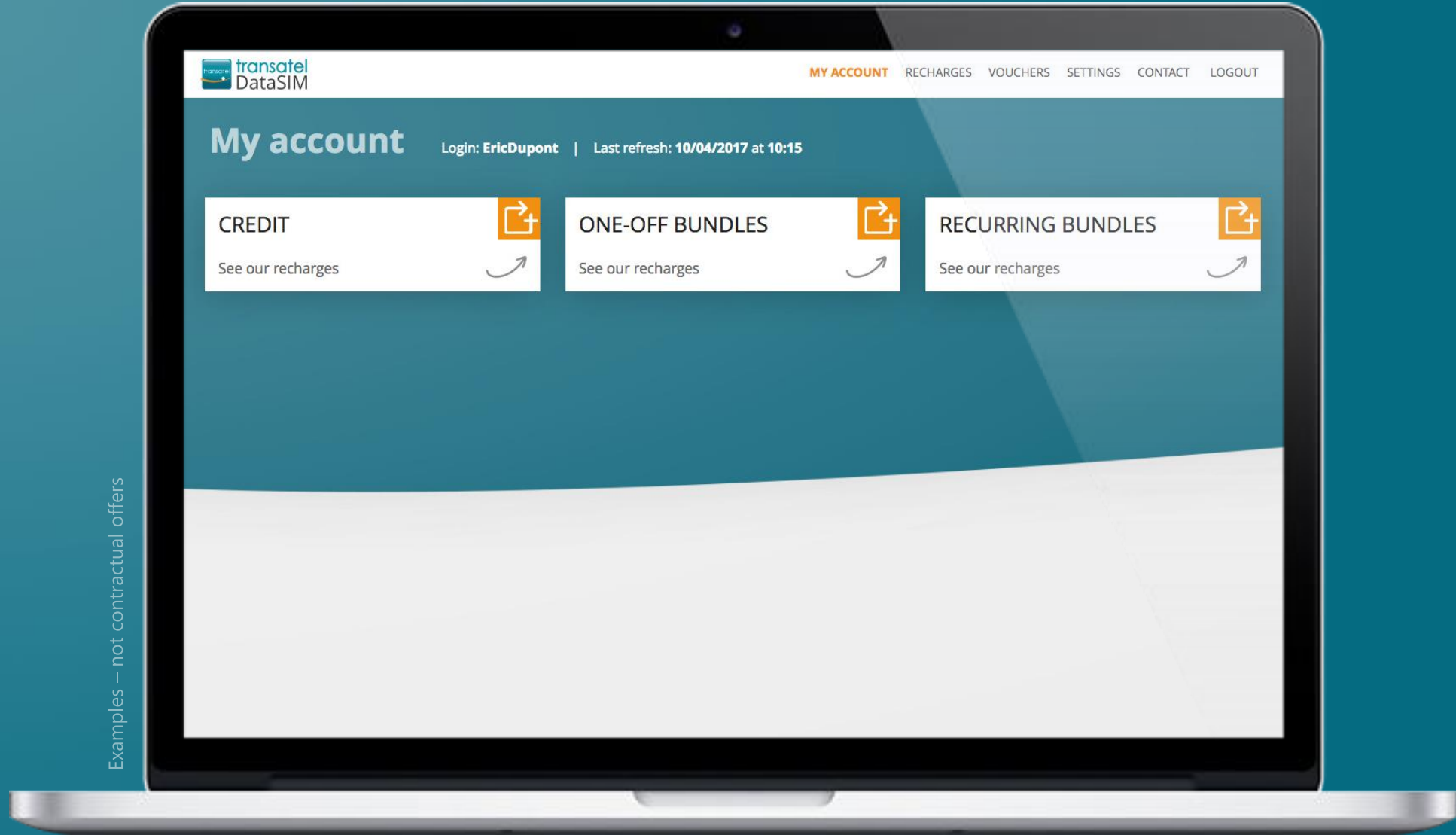
Next time, you will be automatically signed in when using your Transatel Data SIM card.



Note: If you see only two information fields, you are not connected using your 3G/LTE Transatel DataSIM network. Please try again.



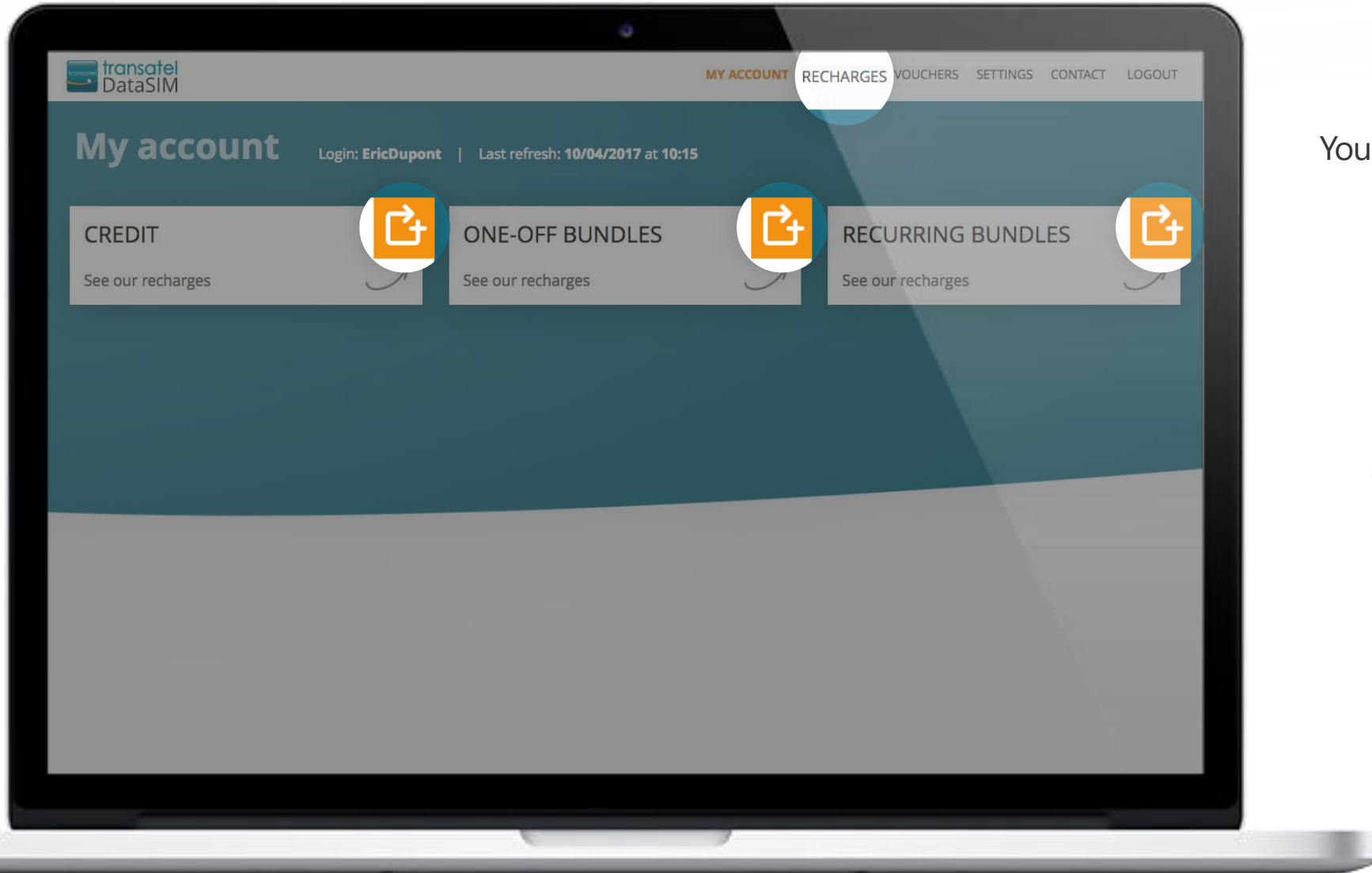
Welcome to your new dashboard!



Examples – not contractual offers



Recharge your account



You can check your current credit balance and data bundles.

To recharge your account, 2 solutions:

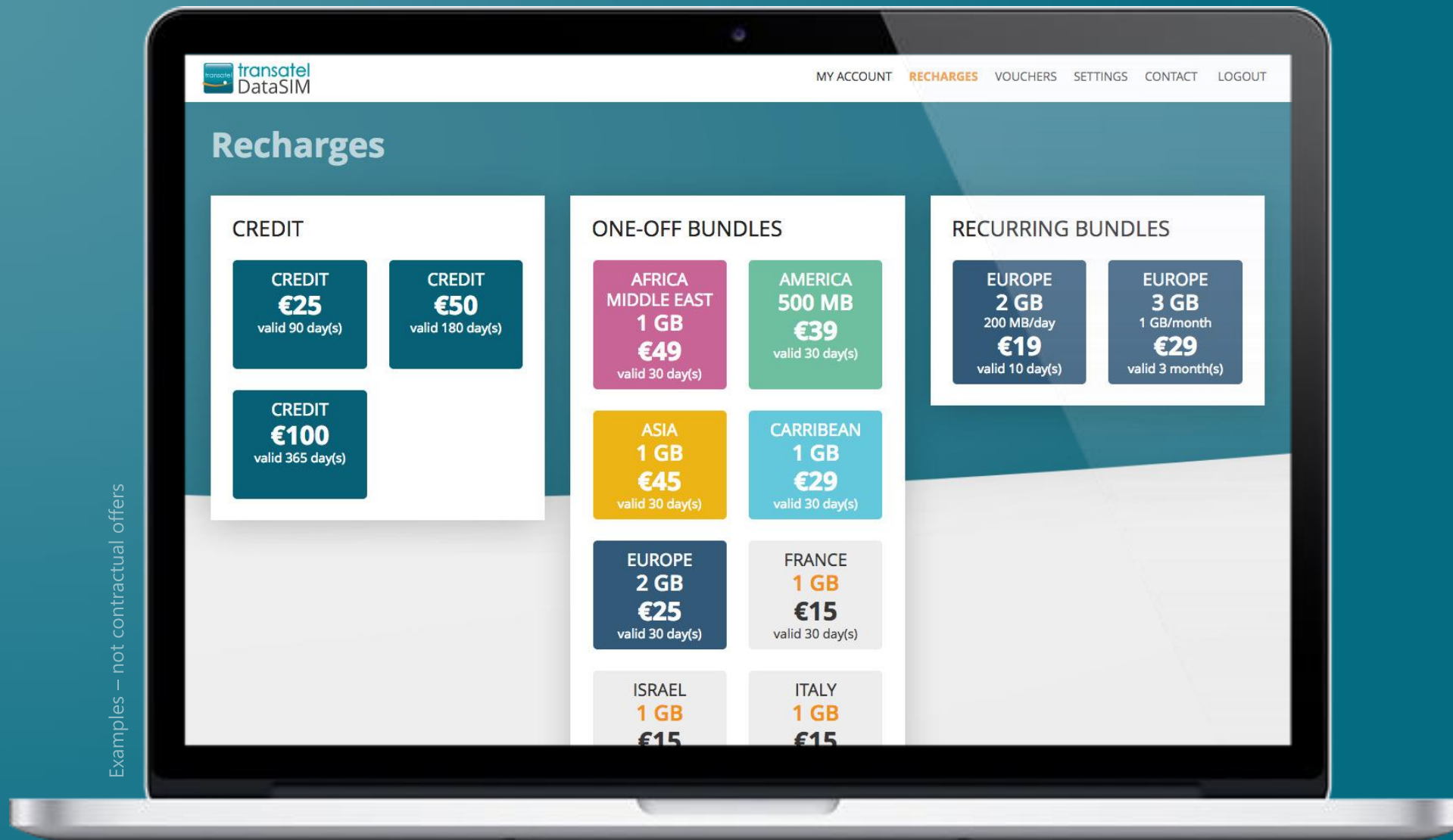
- Click on the  tab

OR

- Click on button 



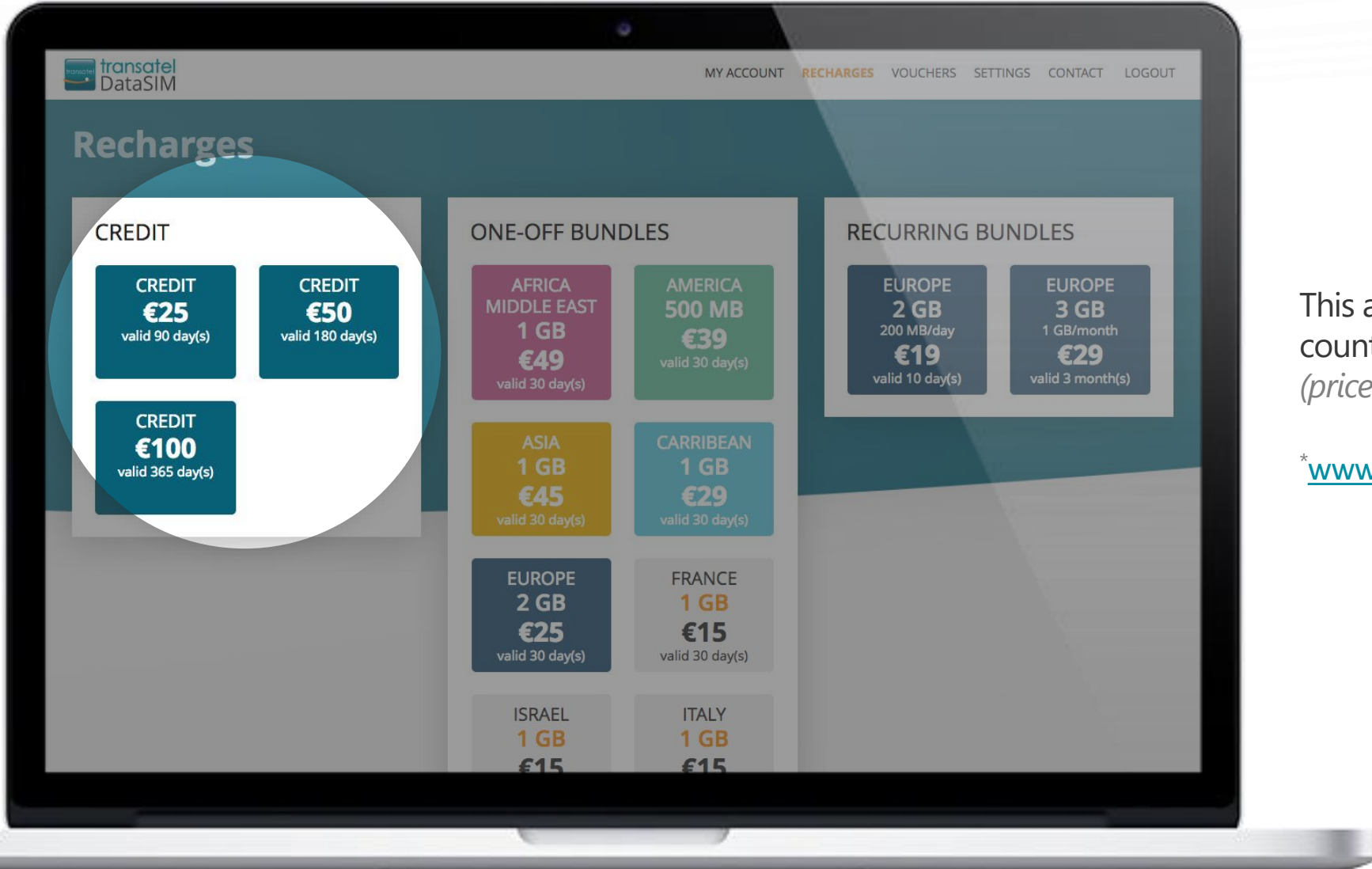
Find all of the available offers here:



Examples – not contractual offers



Recharge credits



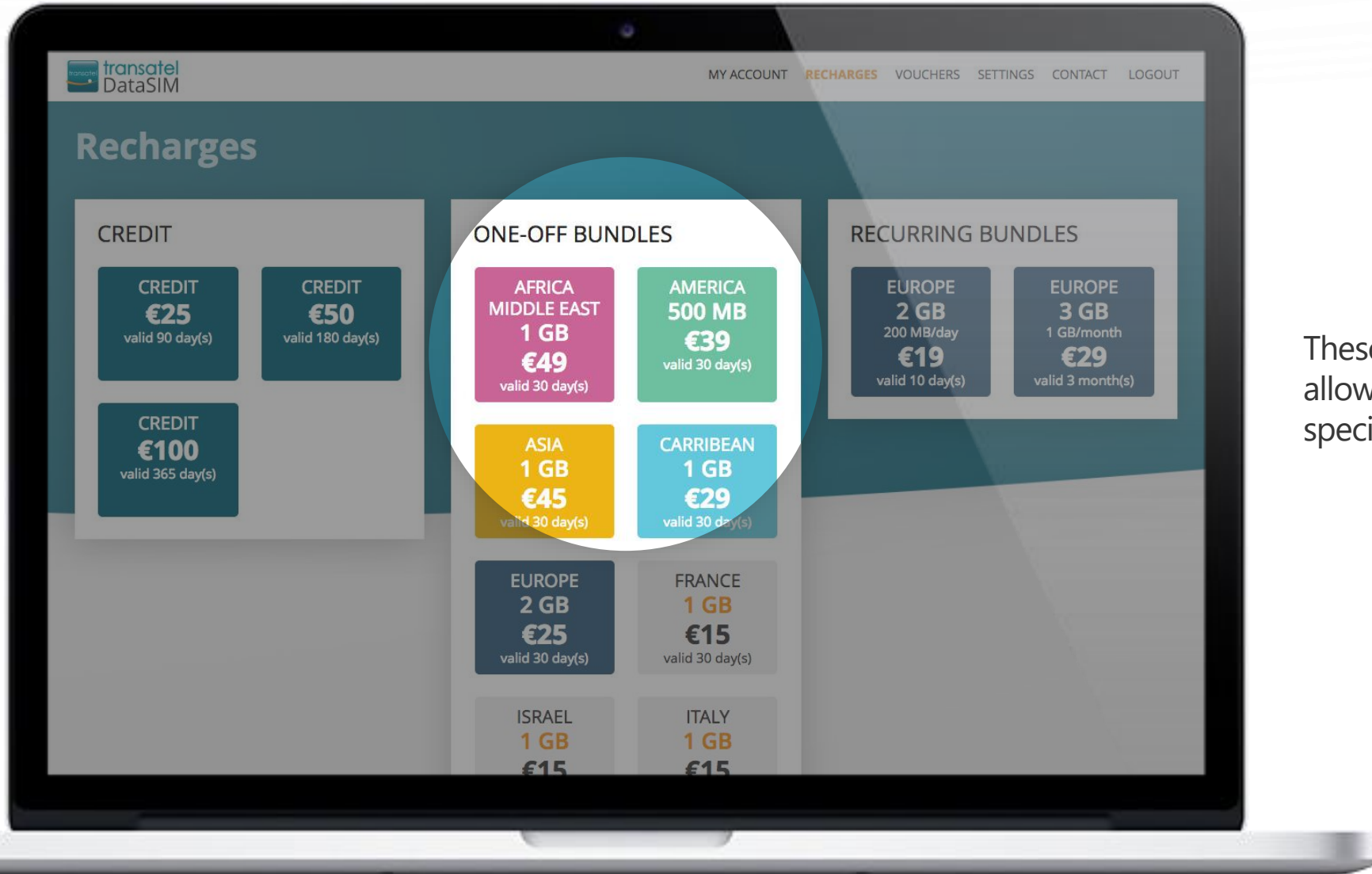
This allows you to use data in all covered countries* in a pay as you go form (price per MB will vary).

*www.transatel-datasim.com/rates

Examples – not contractual offers



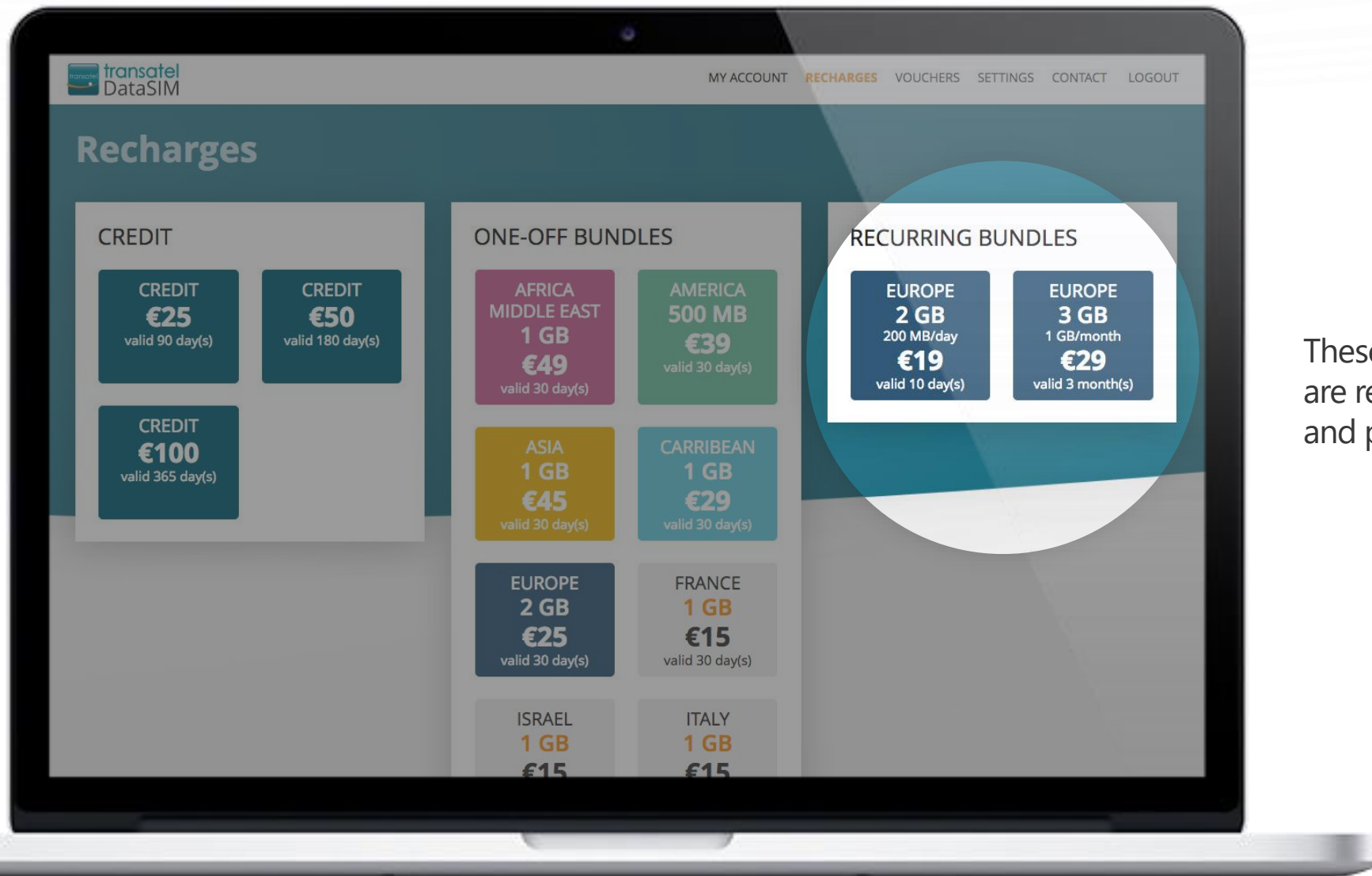
Recharge one-off bundles



These are specific data allowances for use in specific countries only.



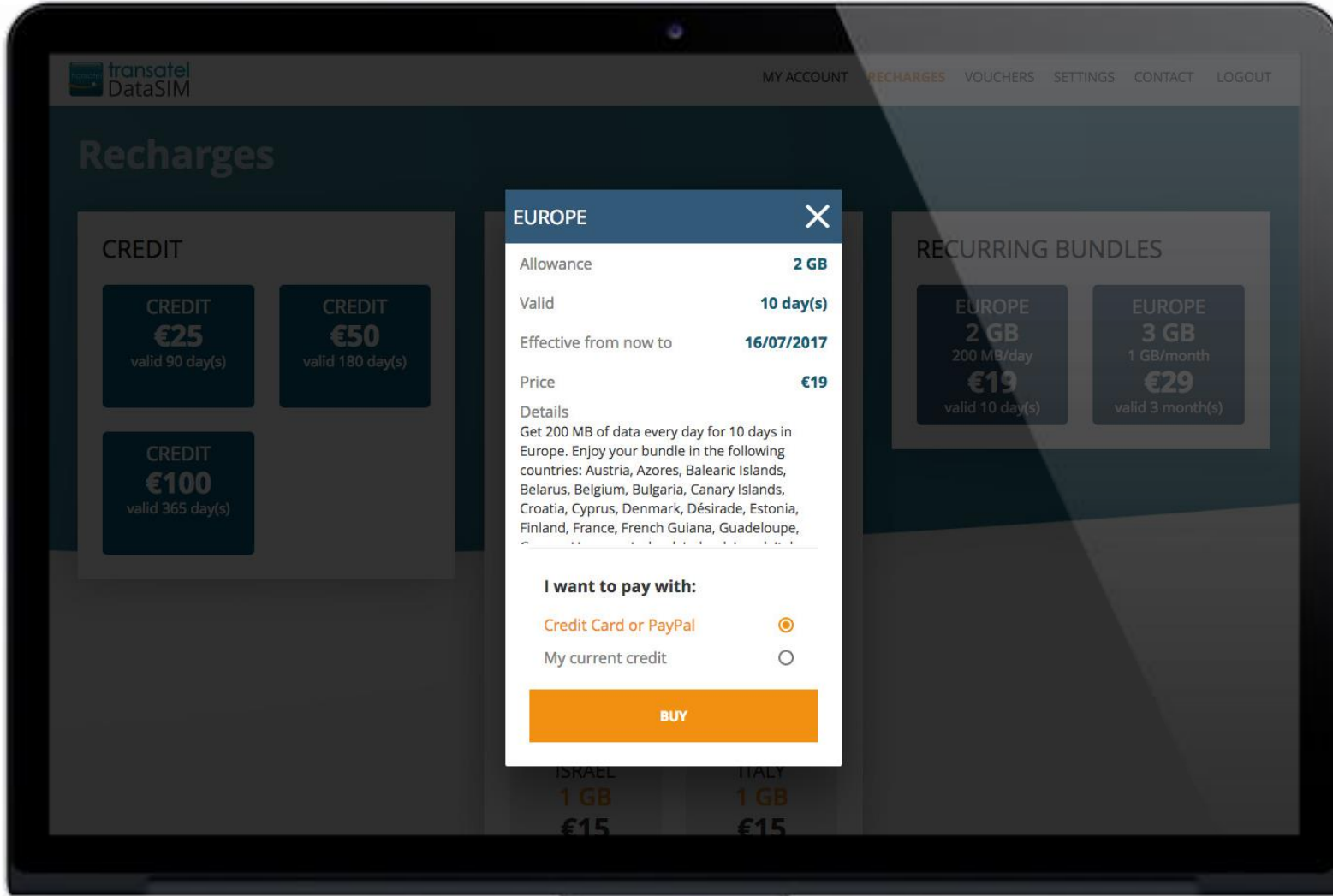
Recharge recurring bundles



These data bundles are renewed automatically and paid monthly.



Easy and secure payment



3 means of payment are possible:

- Credit card

or

- PayPal

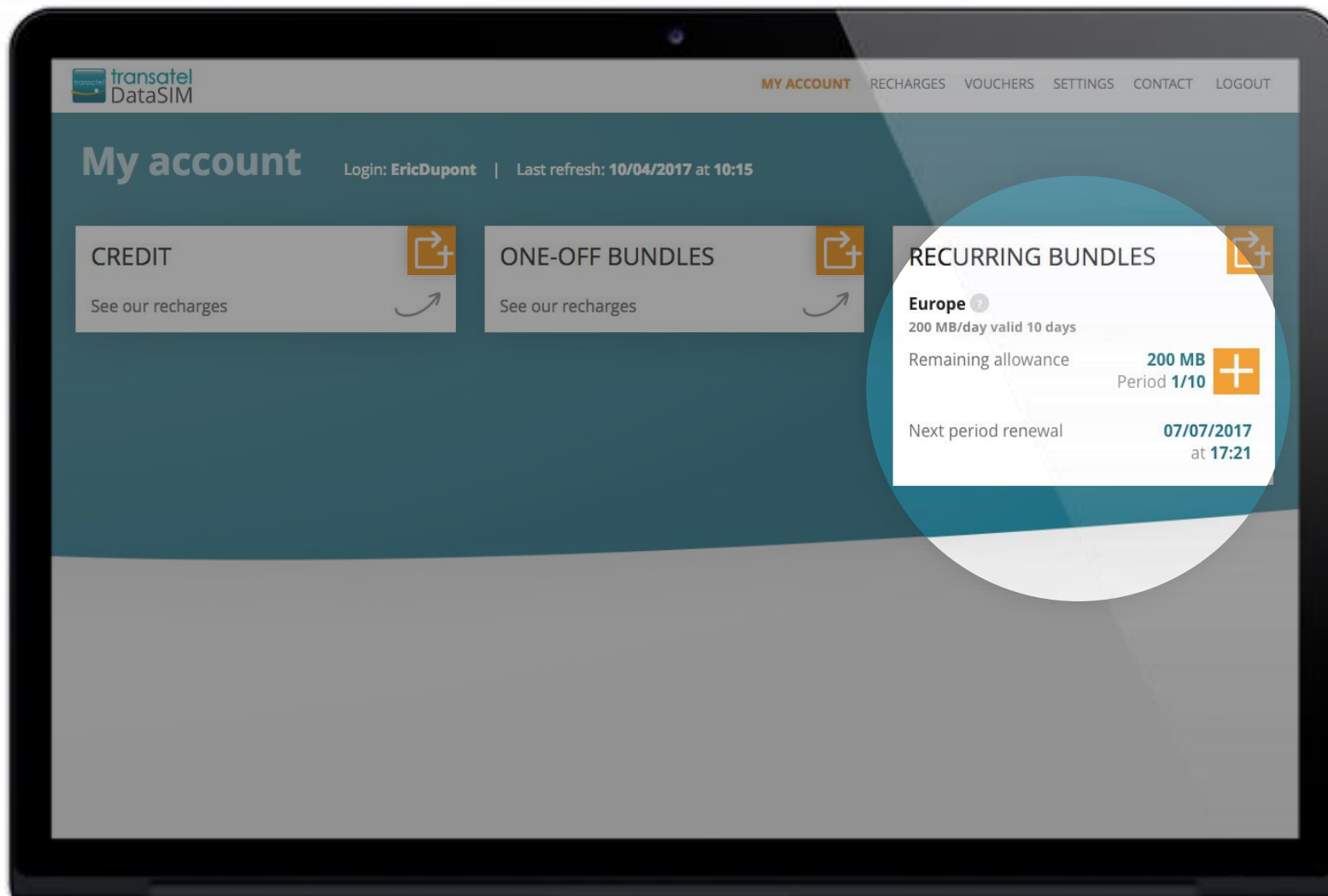
or

- Using your current credit balance





Manage your recurring bundles



A recurring bundle is an internet pack with a data envelope that is renewed automatically at a specific interval (e.g. every day or every month).

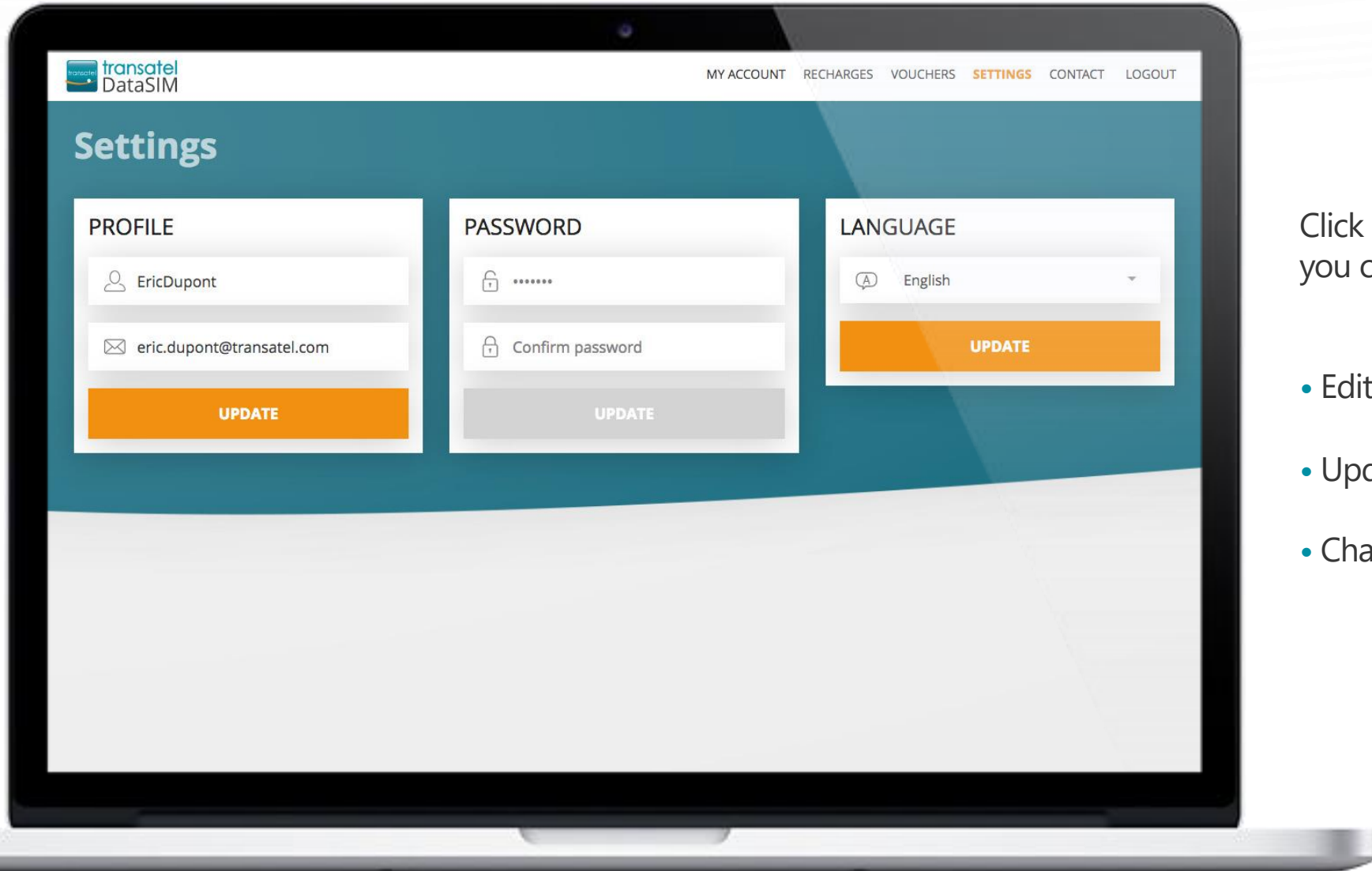
This example shows a purchase in the first period : **Period 1/10**

Recurring bundles will renew automatically 10 times.

If you are out of data, the **+** button allows you easily select and purchase an Add-on, to help you reach your next renewal date.



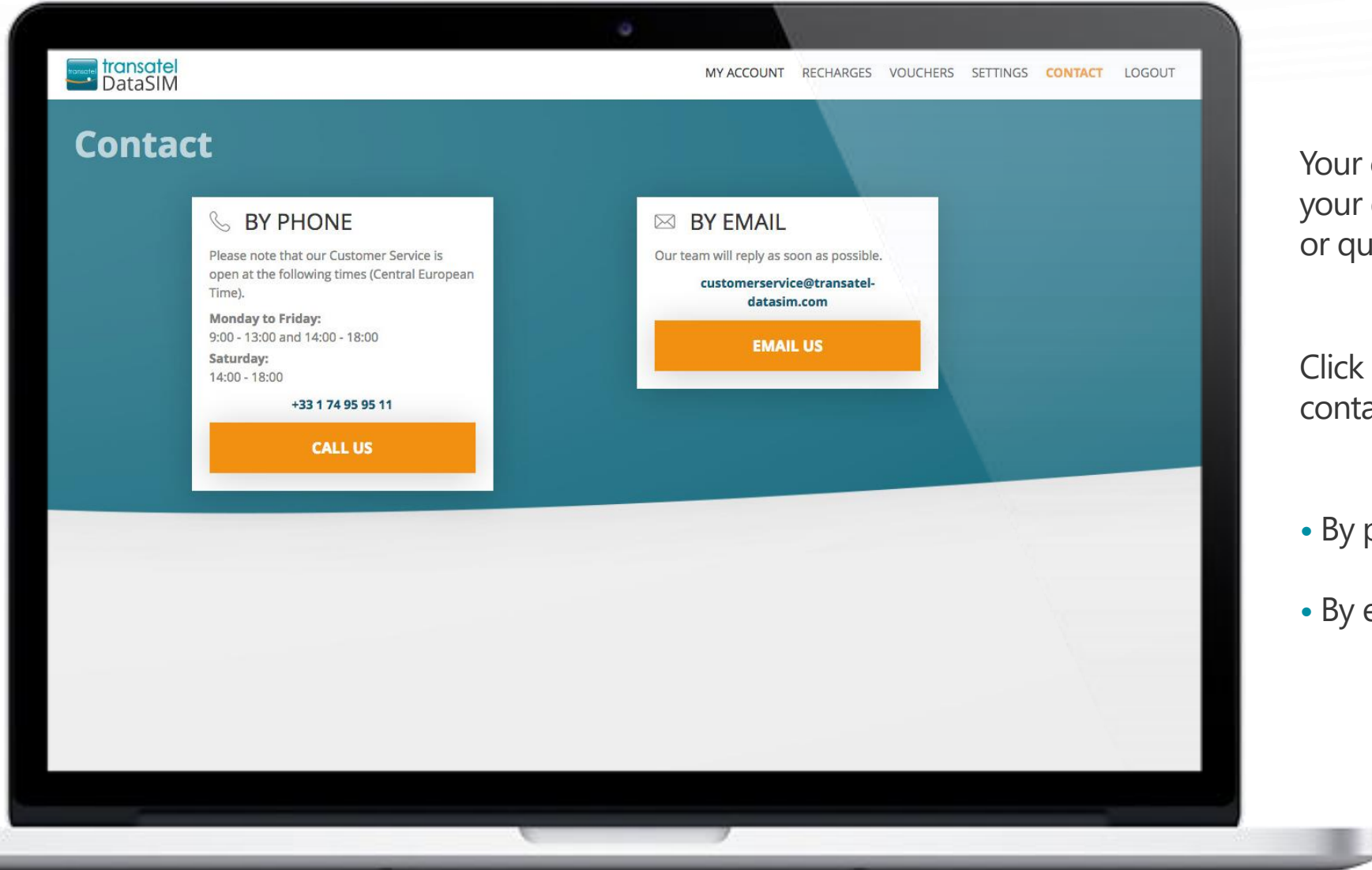
Set your dashboard!



Click on the tab
you can :





- Edit your username and email
- Update your password
- Change the default language



Your customer service is at your disposal for any information or queries.

Click on the tab contact us :



- By phone 
- By email 



My DataSIM



the transatel DataSIM team