transatel DataSIM

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My DataSIM

Download the **My DataSIM** app

Available on the App Store

Get it on Google play

1 Insert your SIM card Transatel DataSIM

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In your
HOTSPOT

OR

In your
TABLET

OR

In your
LAPTOP

OR

In your
SMARTPHONE

2 Set your connection

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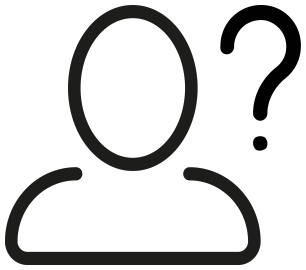
Turn

on 3G/LTE

Disable

the Wi-Fi



This is your first connect?

Do not hesitate to refer to the following video tutorial:

www.transatel-datasim.com/video-tutorials

3 Lanch **My DataSIM**

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- Open the application:
My DataSIM

or

- Go to the following link:
https://tds-selfcare.com

Examples – not contractual offers

4 Create your account

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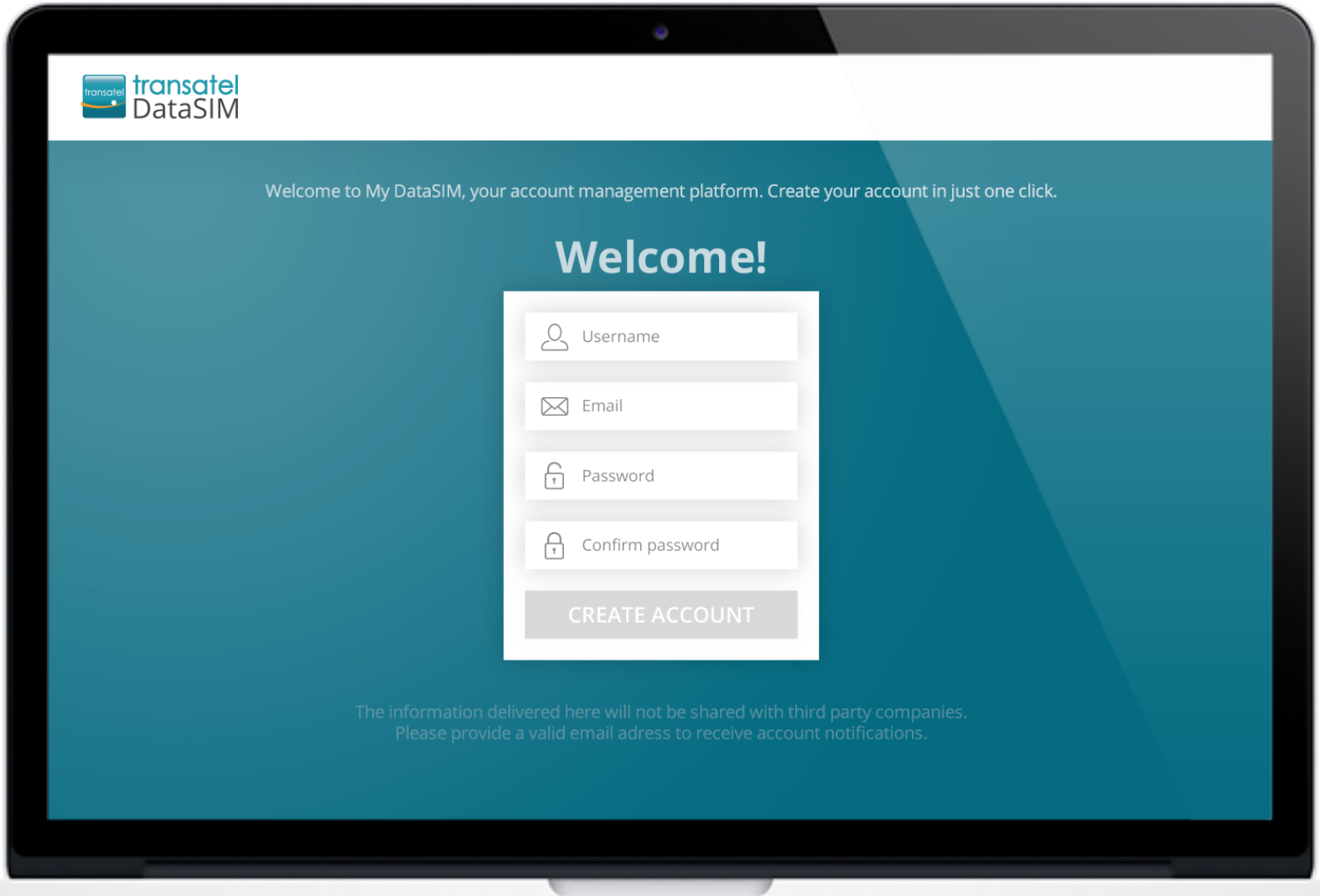

Your details will allow you to connect to your account from any device, anywhere.

Next time, you will be automatically signed in when using your Transatel Data SIM card.

A noter : If you see only two information fields, you are not connected using your 3G/LTE Transatel DataSIM network. Please try again.

Examples – not contractual offers

Welcome to your new dashboard!

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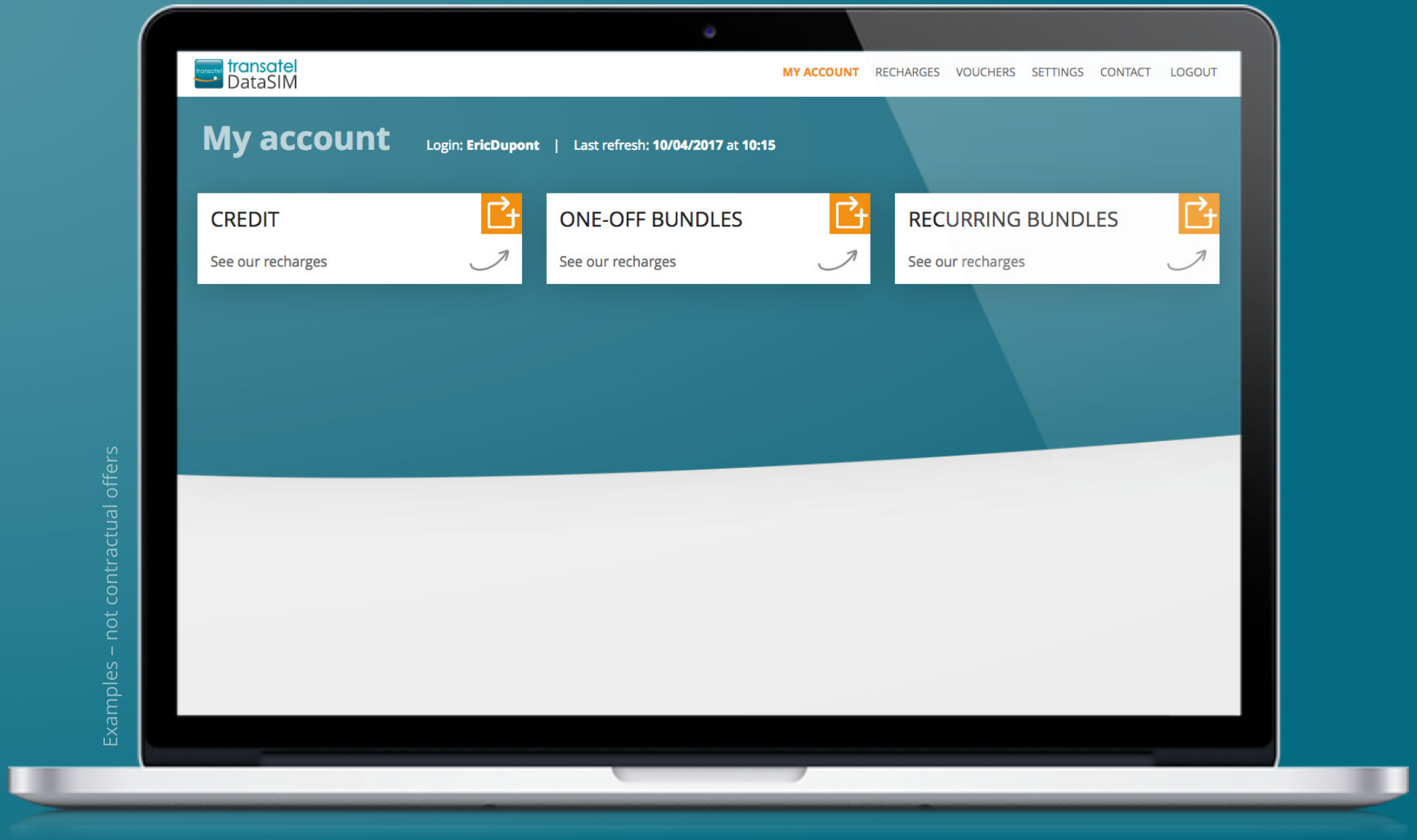

Examples – not contractual offers

Recharge your account

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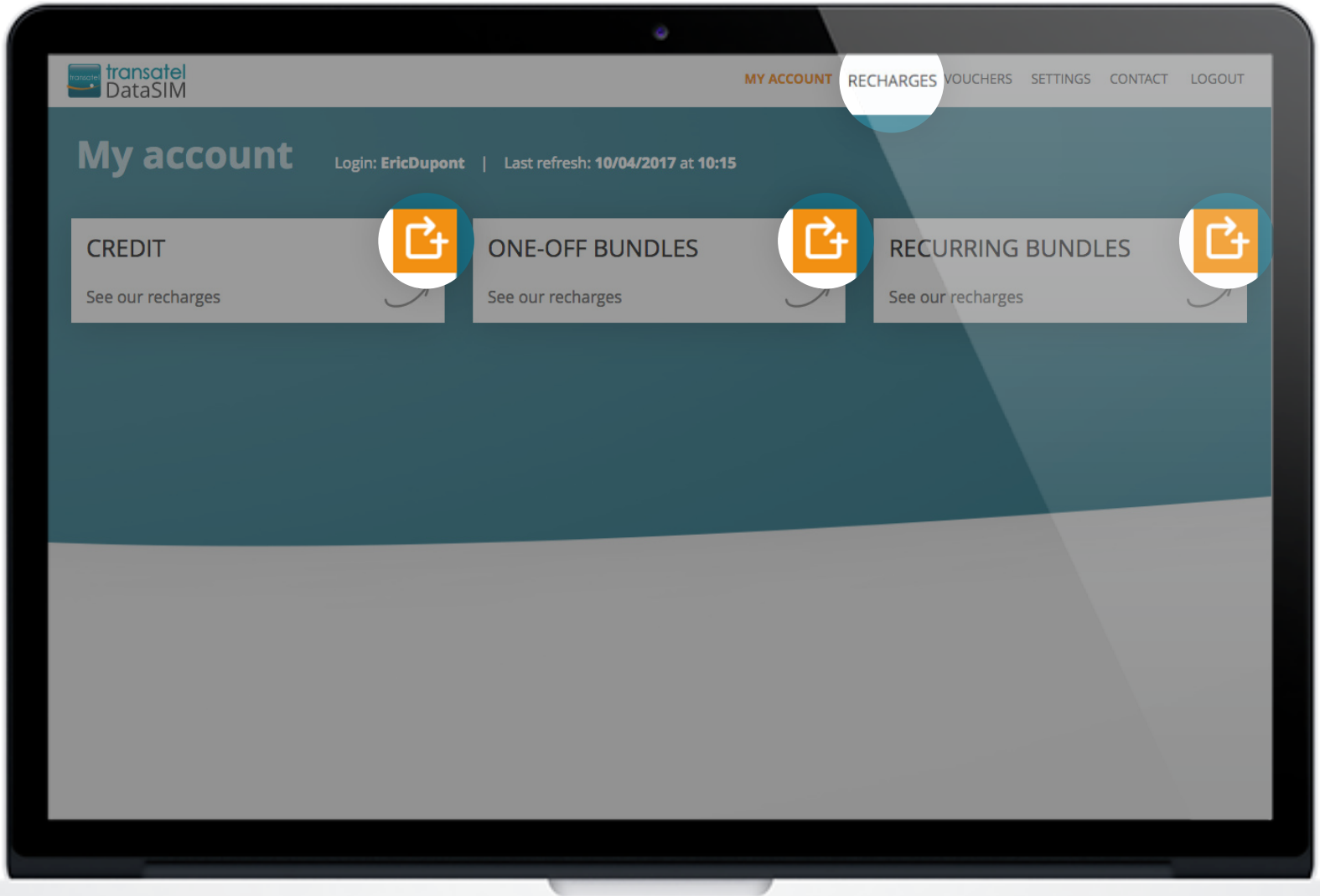

You can check your current credit balance and data bundles.

To recharge your account, 2 solutions:

- Click on the RECHARGES tab

ou

- Click on button

Examples – not contractual offers

Find all of the available offers here:

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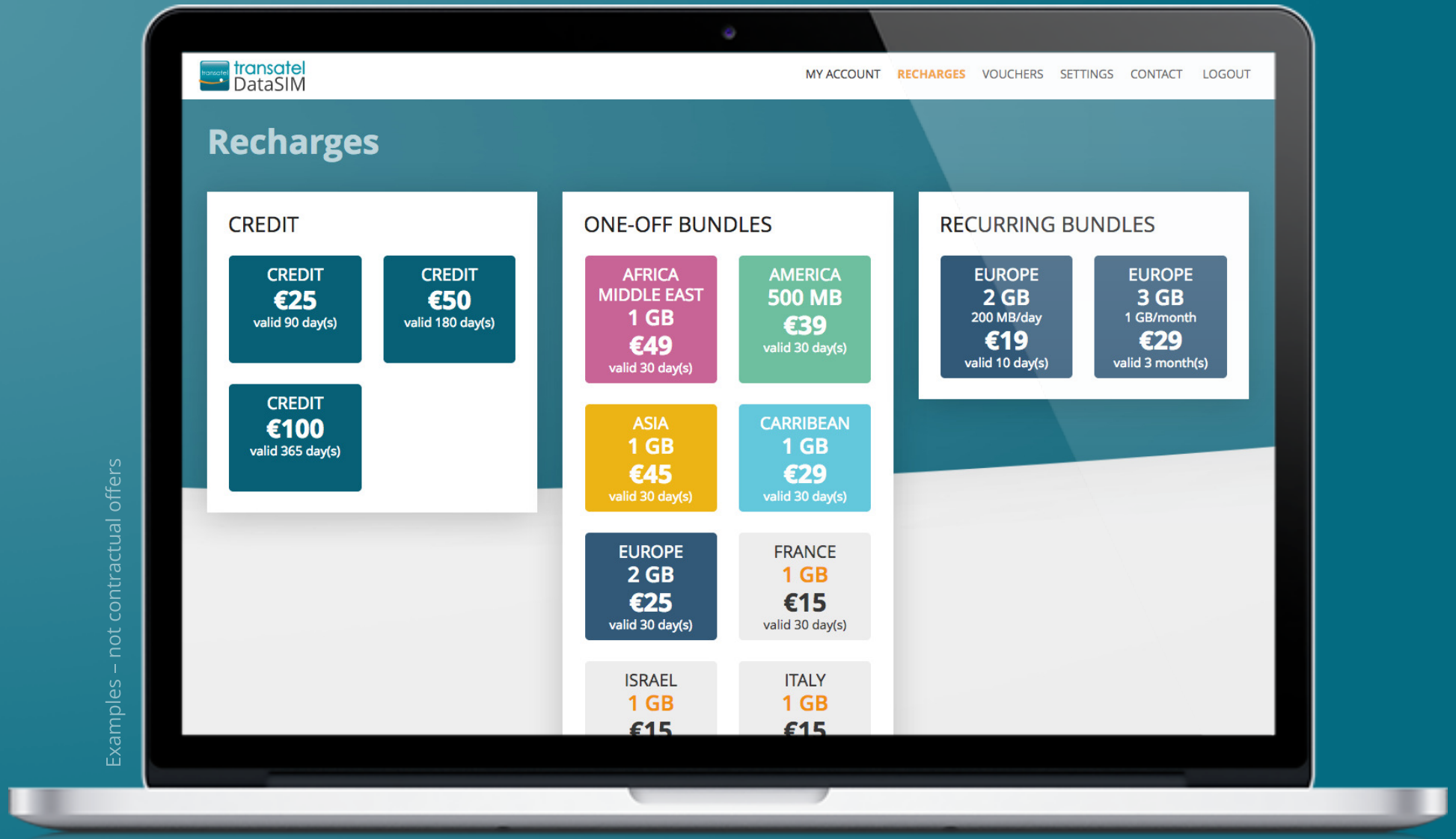

Examples – not contractual offers

Recharge credits

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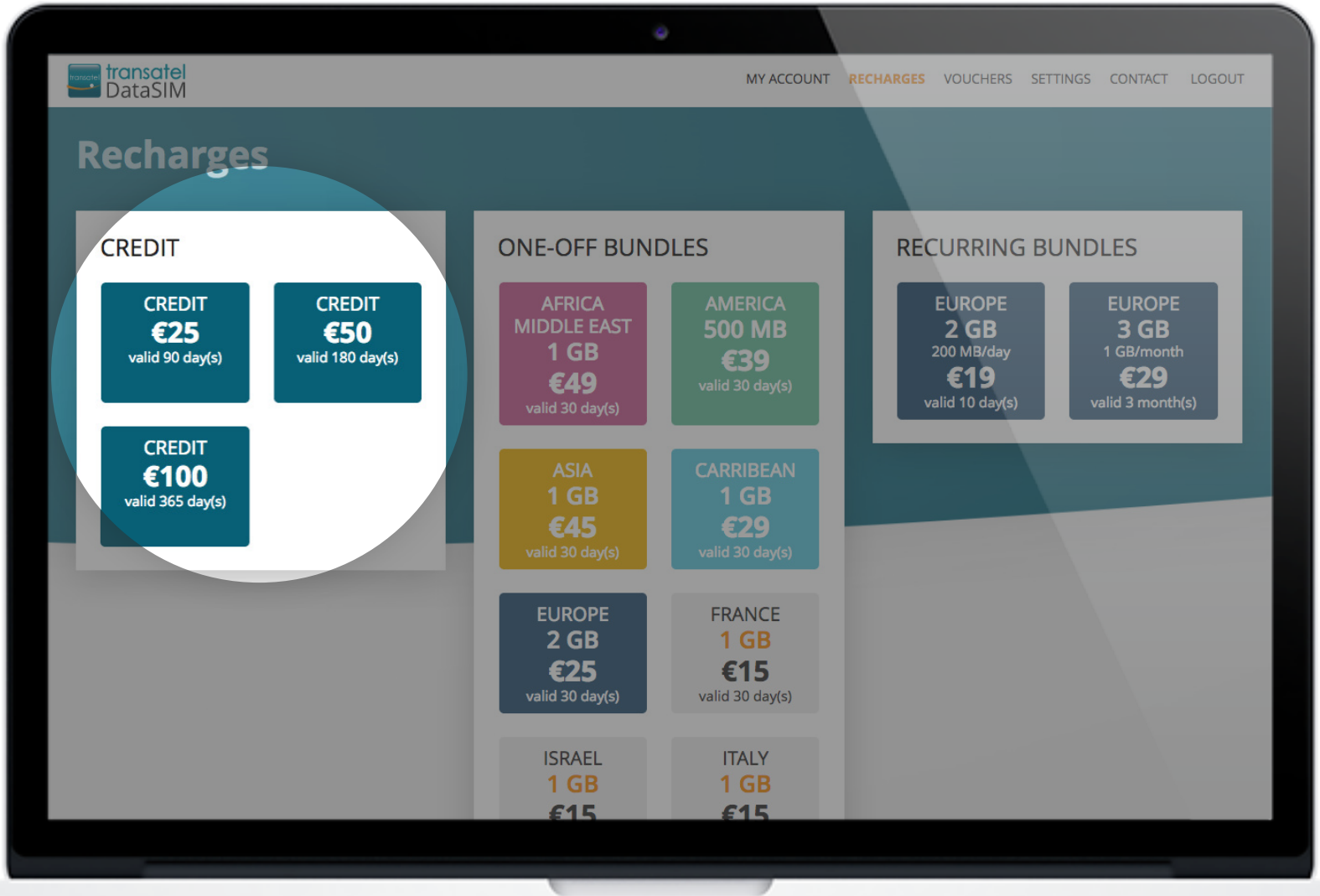

This allows you to use data in all covered countries* in a pay as you go form *(price per MB will vary)*.

*www.transatel-datasim.com/rates

Examples – not contractual offers

Recharge one-off bundles

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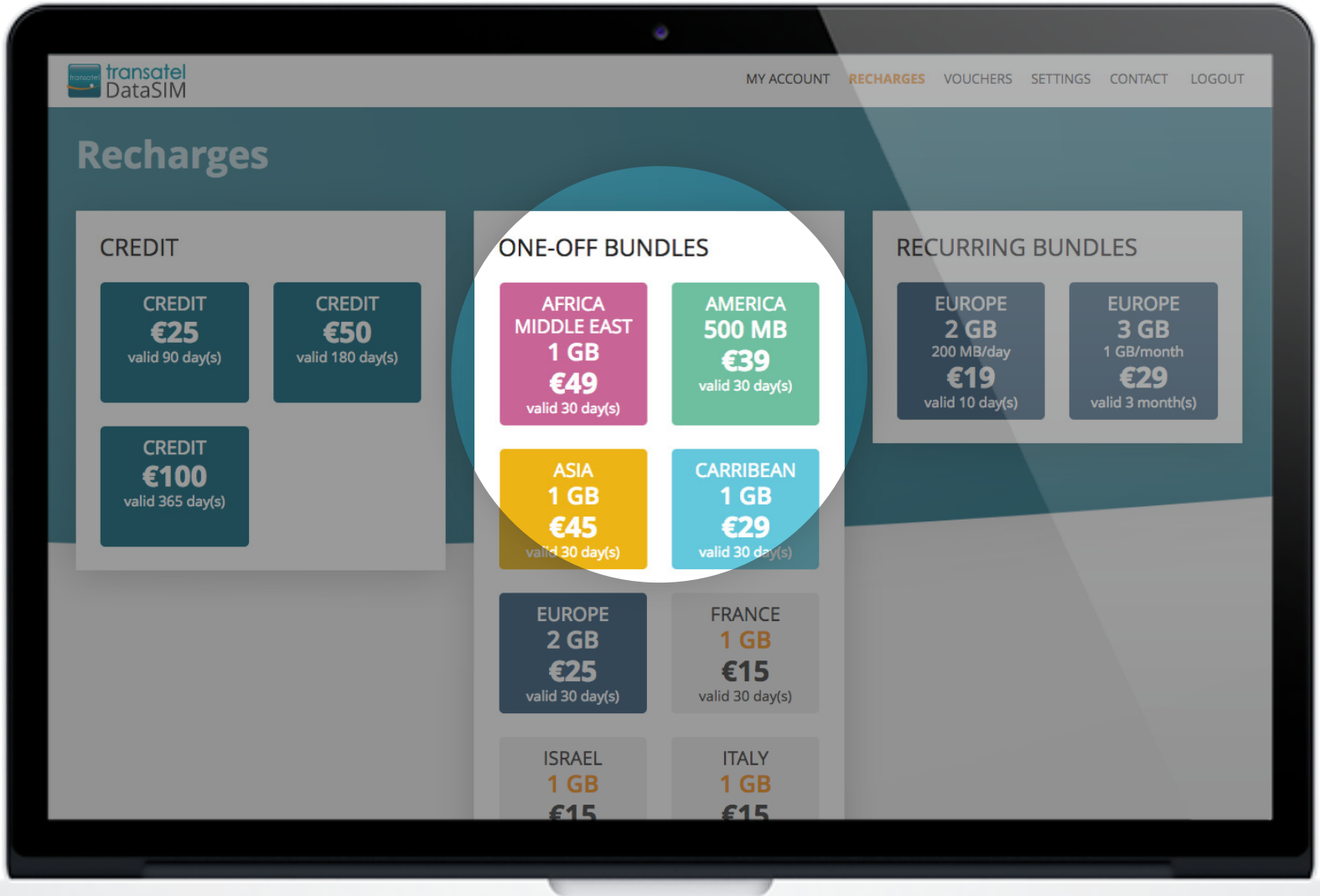

These are specific data allowances for use in specific countries only.

Examples – not contractual offers

Recharge recurring bundles

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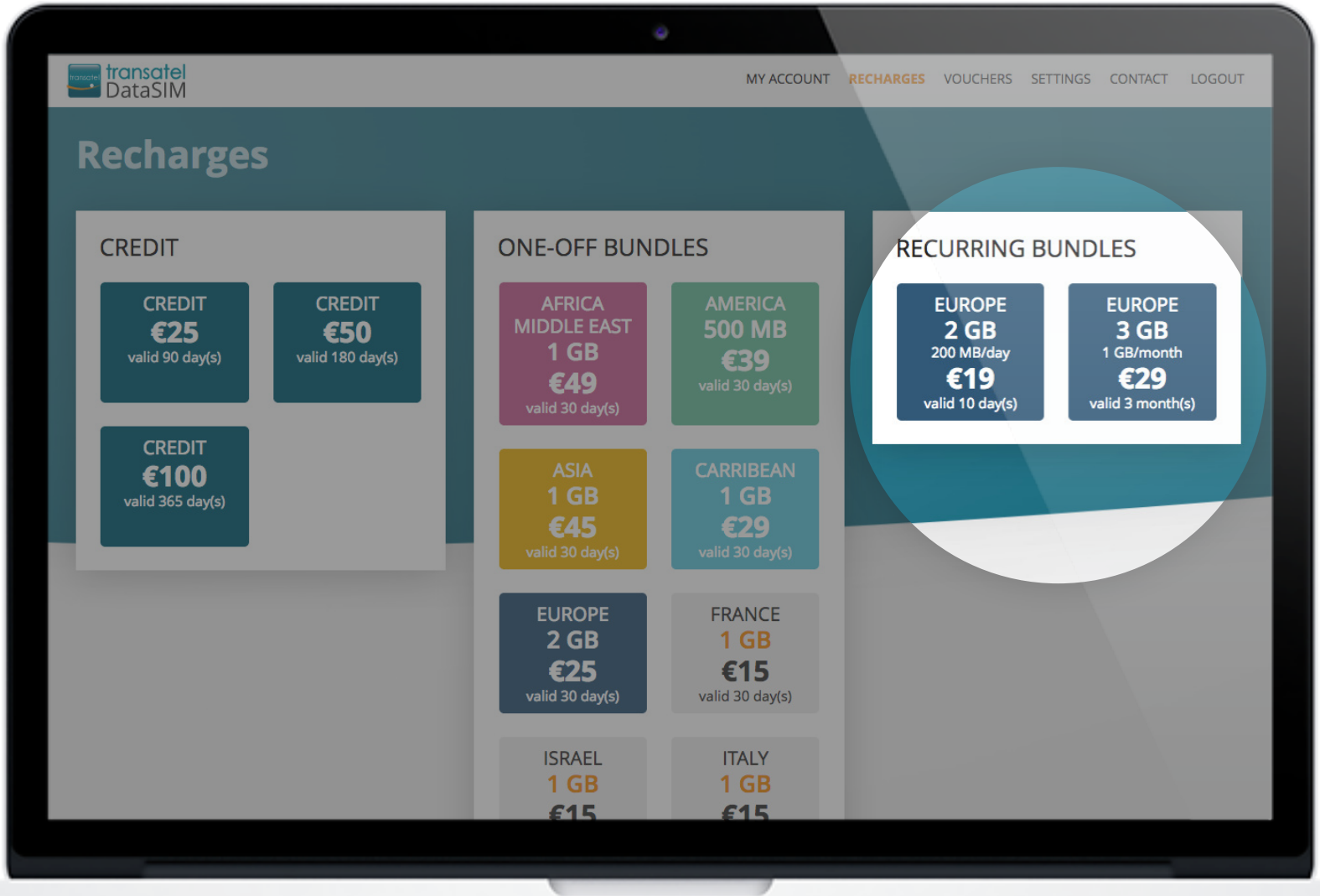

These data bundles
are renewed automatically
and paid monthly.

Examples – not contractual offers

Easy and secure payment

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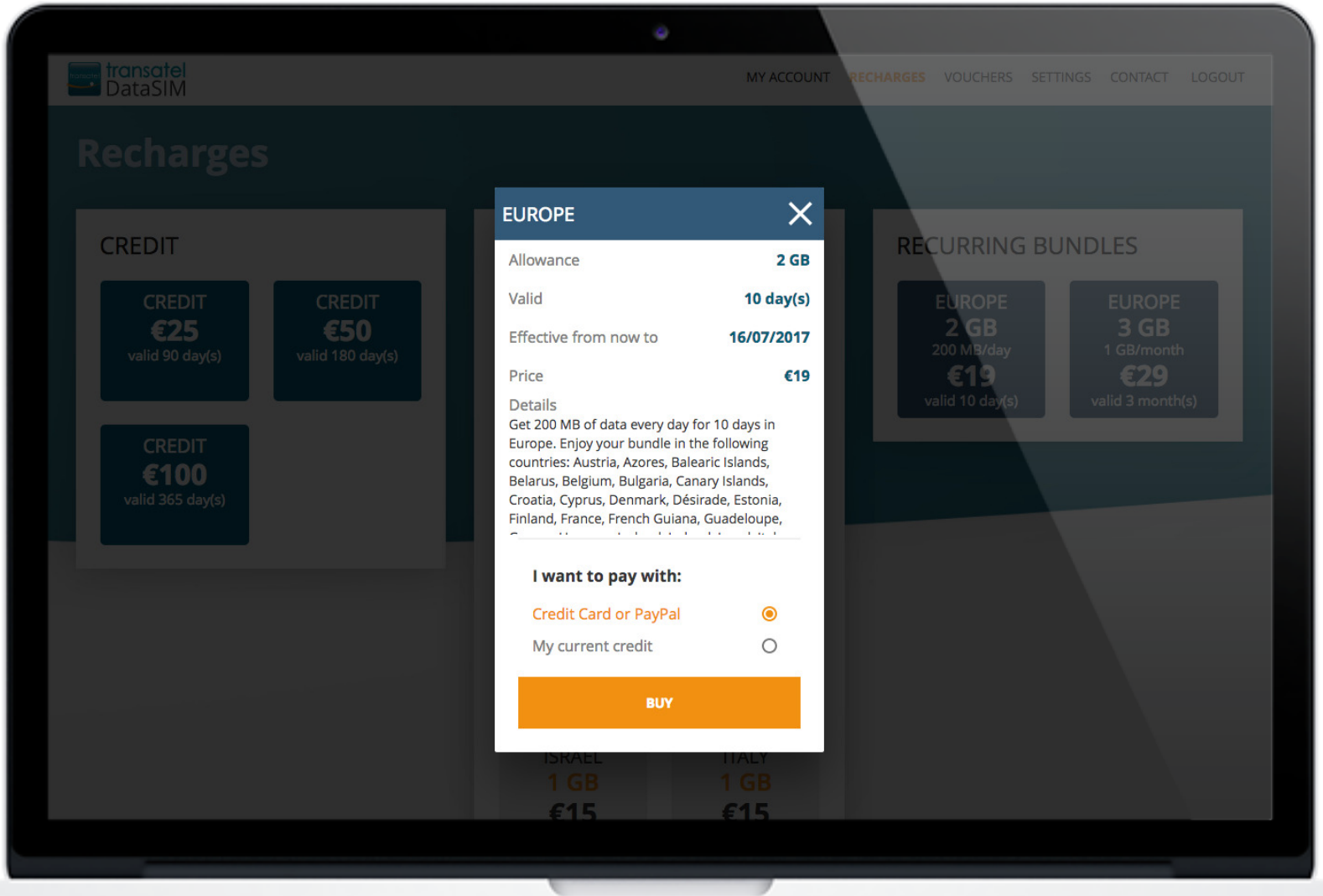

3 means of payment are possible:

- Credit card

or

- PayPal

or

- Using your current credit balance

Examples – not contractual offers

Manage your recurring bundles

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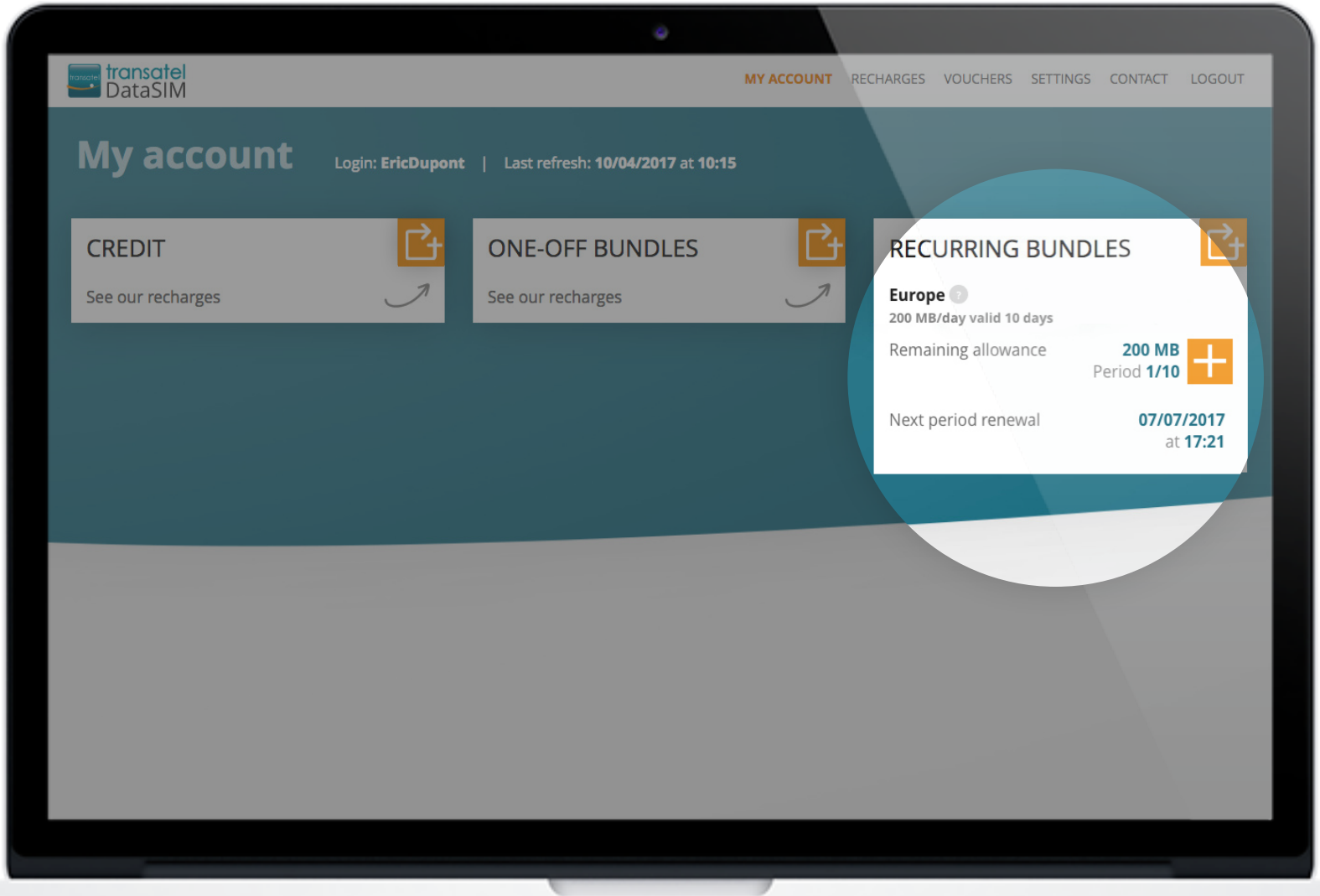

Un Pack Internet Récurrent est un pack Internet avec un renouvellement automatique de l'enveloppe data à périodicité fixe (ex : chaque jour ou chaque mois).

Recurring bundles will renew automatically 10 times.

This example shows a purchase in the first period : Period **1/10**

If you are out of data, the + button allows you easily select and purchase an Add-on, to help you reach your next renewal date.

Examples – not contractual offers

Set your dashboard!

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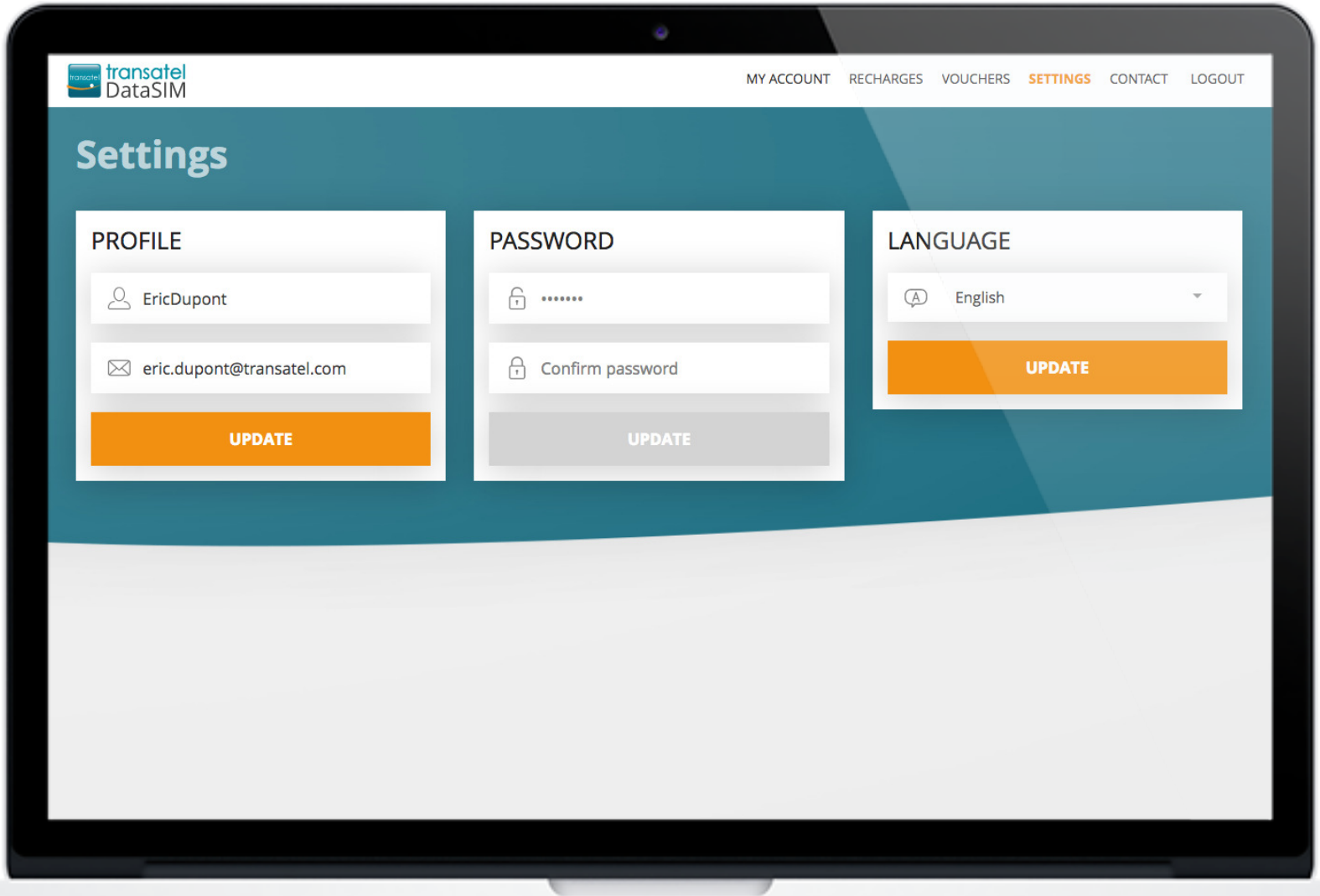

Click on the tab **SETTINGS** you can :

- Edit your username and email
- Update your password
- Change the default language

Examples – not contractual offers

Contact us

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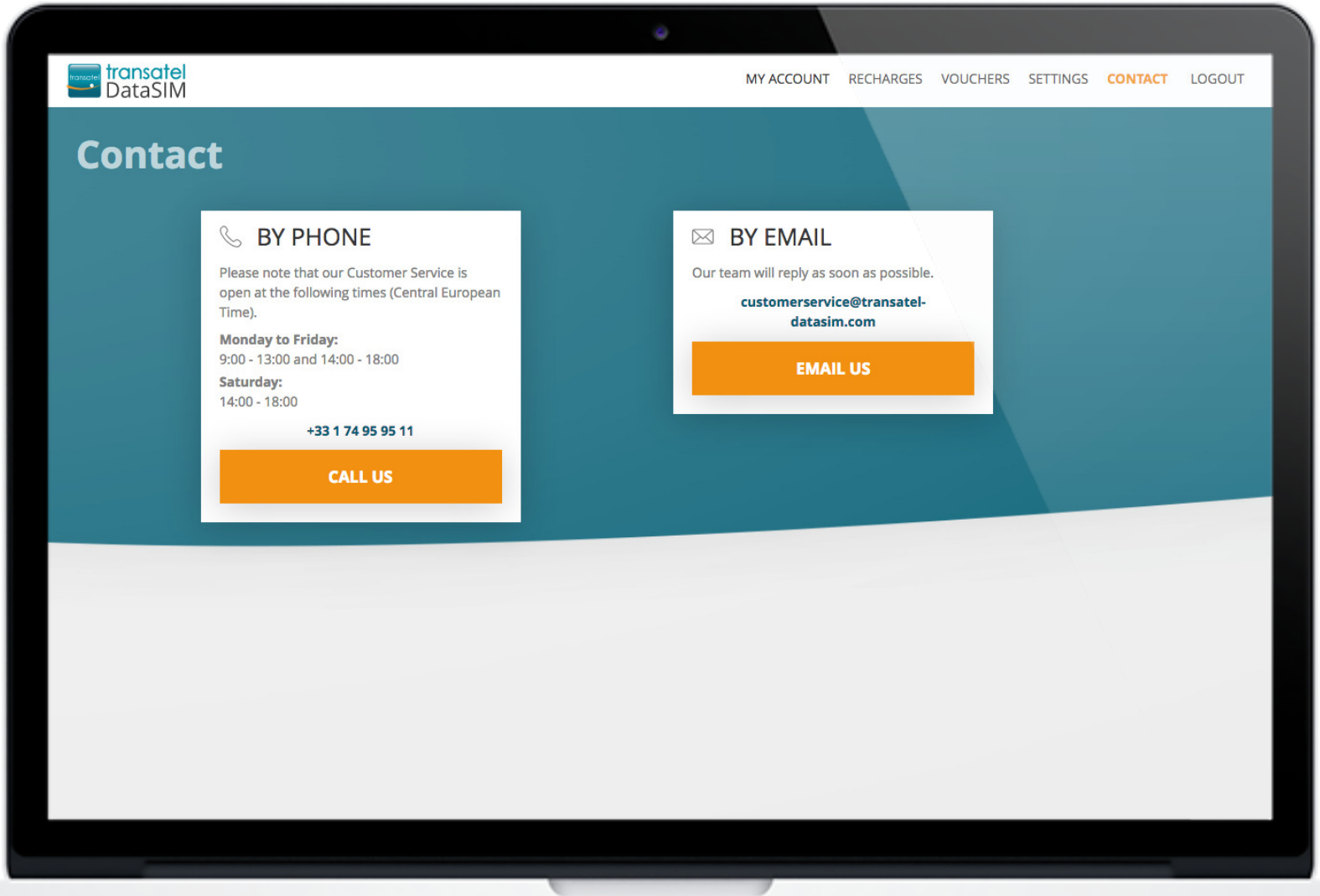

Your customer service is at your disposal for any information or queries.

Click on the tab contact us : CONTACT

- By phone CALL US
- By email EMAIL US

Examples – not contractual offers

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the transatel DataSIM team